

LISA L. SILVA

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Education

Masters of Art, GIS Development and Environment December 2006
Clark University, Worcester MA

Bachelor of Science, Geography and GIS June 2000
Portland State University, Portland OR

Employment History

Esri GIS Course Instructor April 2007-Present
Esri Educational Services-Headquarters, Redlands, CA
Skilled GIS instructor with over 5 years experience teaching clients the latest GIS technology using Esri desktop mapping, Spatial analyst, Business analyst, industry models, GIS data formats, projections, remote sensing, Python scripting, Geodatabase management, skilled map layouts with state of the art graphs and charts. GIS advisor and editor of new ArcGIS desktop class materials. Qualifications include Esri Certified ArcGIS Desktop Associate certificate and a CompTIA CTT+ certification for technical trainers.

Esri Desktop and Extensions Technical Support April 2008-April 2009
Esri Support Services-Headquarters, Redlands, CA
Screen sharing client support services helping GIS users with all ArcMap Desktop products and extensions. Reported software bugs and wrote software knowledge base articles for Esri support website.

GIS Lab Director and GIS Instructor May 2006 – September 2006
The Iracambi Rainforest Research and Conservation Center, Brazil
Produced vegetation classification map projects through field work, GPS handheld devices and ArcGIS mapping software. Directed the GIS lab research center projects and provided all GIS training to other volunteer researchers; www.iracambi.com.

Software Technical Support August 2005 – May 2006
IDRISI Clark Labs, Worcester, MA
Installation and software support via email for IDRISI software users. Tested all raster software modules, including the Land Change Modeler based on a Neural Networks Model for the updated version of IDRISI Andes 15.0 Edition; www.clarklabs.org.

Forest Fire Fighter April 2005 – August 2005
Grayback Forestry, Central Point, OR
Forest fire fighting Certified. Worked on BLM land clearing projects throughout Central and Southern Oregon.

Peace Corps Volunteer September 2002 – December 2004
The Gambia, West Africa
Trained local communities in agriculture and forestry management, solar energy use, irrigation techniques, and collaborated with the German Forestry Department on bushfire control in The Gambia.

Publication: “*The Napa Census*”, Published in The Gambian Peace Corps Natural Resource, January 2004.